



TERMS AND CONDITIONS OF BOOKING, COMMITTING TO AND ATTENDING CLASSES, COURSES AND WORKSHOPS AT MARK JERMIN

By committing to, registering for, or purchasing any class, course, masterclass, workshop, coaching session, or training programme with **Mark Jermin Training**, the participant (or their parent/guardian where applicable) confirms that they have read, understood and agree to the following Terms and Conditions.

These Terms apply to **all in-person and online sessions provided by Mark Jermin Training**.

1. Commitment to Attendance

By enrolling in any class or course with Mark Jermin Training, the participant confirms that they are available to attend the scheduled session(s) on the dates provided.

Where a course consists of multiple sessions, the participant acknowledges that they are committing to the **entire course schedule**.

If a participant is unable to attend any session for any reason, including illness or personal circumstances, this is considered the participant's decision and responsibility.

Mark Jermin Training is **not obliged to provide replacement sessions, credits, transfers or refunds for missed classes**.

2. Participant Fitness and Participation

By booking a class or course, the participant confirms that they (or the actor they are registering) are physically and mentally fit to participate in the activities involved in training.

Participants must notify Mark Jermin Training in advance of any condition that may affect their ability to safely participate in classes.

3. Punctuality and Preparation

Participants must arrive punctually for all sessions.

For in-person classes, participants are expected to arrive **before the scheduled start time** and be collected promptly where applicable.

For online sessions, participants are responsible for logging in and being ready to participate at the scheduled start time.

Participants are expected to attend classes **fully prepared**, having completed any preparation or learning material provided by Mark Jermin Training staff.



4. Behaviour, Conduct, Guests and Class Content

Behaviour & Professional Conduct - Students must behave respectfully towards tutors, staff, fellow students and visiting industry professionals. Mark Jermin Training reserves the right to remove participants whose behaviour is disruptive or inappropriate.

Casting Director / Industry Professional Disclaimer Occasionally casting directors, agents or industry professionals may attend sessions. Participants understand and agree that the attendance of any Casting Director or industry professional is strictly for training and educational purposes. Such attendance does not constitute an audition, job interview, or professional assessment, and does not create any expectation or entitlement to employment, auditions, representation, or career advancement. Mark Jermin Training makes no representations or guarantees regarding any professional outcomes arising from such sessions.

Class Content All scripts, scenes, exercises, and materials used within Mark Jermin Training sessions are provided exclusively for the private educational use of participants within the class environment. Such materials may be inspired by, adapted from, or reflective of existing works for the purpose of actor training. They are not intended to replicate, reproduce, or distribute proprietary content. Mark Jermin Training confirms that it does not use, circulate, or make available any scripts, materials, or content that are subject to Non-Disclosure Agreements (NDAs), confidential productions, or restricted industry use. Participants further agree that all materials provided within classes are confidential and must not be copied, recorded, shared, or distributed outside of the training environment

5. Live Training Policy

All training at Mark Jermin is delivered **live and in real time**.

Classes are **not recorded and will not be provided as recordings for future viewing**.

Participants acknowledge that **missed classes cannot be replayed or made up at a later date**.

5. Recording and Confidentiality

Participants are strictly prohibited from recording, photographing, screen-recording, or distributing any part of a class, rehearsal, workshop, script, teaching material, or coaching session.

This includes but is not limited to:

- Video recordings
- Audio recordings
- Screenshots
- Distribution of scripts or teaching materials
- Sharing of class exercises or casting material

Any breach of this policy may result in **immediate termination of participation without refund**.

All training content, materials, and teaching methods are the **intellectual property of Mark Jermin Training** and must not be shared with third parties.



6. Attendance Monitoring and Conduct

Attendance is monitored across all Mark Jermin Training programmes.

Repeated absences, disruptive behaviour, or failure to comply with the standards expected of participants may result in the participant being **asked to withdraw from the course or programme**.

In such cases, **no refund will be issued**.

Mark Jermin Training reserves the right to terminate a participant's place if it is deemed necessary for the welfare of the class environment.

7. Fees and Payment Terms

All class, course, masterclass and coaching fees must be **paid in full in advance**.

Failure to complete payment may result in the participant being refused entry to the class or course.

Late payments are strongly discouraged.

Where payments remain outstanding:

- After **28 days**, an administrative fee of **10%** may be added.
- After **60 days**, the outstanding balance may incur an additional **25% administrative charge**.

Participants with outstanding balances of **over 60 days may be prevented from booking future classes or training**.

8. Refunds and Transfers

All payments made to Mark Jermin Training are **non-refundable**.

This applies to absences caused by:

- Illness
- Personal circumstances
- Scheduling conflicts
- Travel issues
- Any other reason outside the control of Mark Jermin Training.

In **exceptional circumstances only**, and solely at the discretion of a Senior Director of Mark Jermin Training, a partial transfer of fees may be considered.

Such decisions are **entirely discretionary** and are not guaranteed.

9. Media Consent



By attending any class, rehearsal, workshop or training session with Mark Jermin Training, participants grant permission for photographs or video footage to be taken during sessions.

Participants acknowledge that this material may be used for:

- promotional content
- marketing
- social media
- press materials
- podcast materials
- website content
- company archives

This permission is granted for the **foreseeable future without limitation**.

10. Uniform and Dress Code

Where required, participants must purchase and wear the **Mark Jermin uniform** for specific courses.

Participants must also wear appropriate clothing and footwear suitable for performance, movement or dance-based training where required.

11. 1–1 Coaching Sessions

All one-to-one coaching sessions must:

- be booked through **Mark Jermin administrative staff**
- not be arranged directly with teaching staff

Sessions should be requested **at least 48 hours in advance**.

Bookings made with less than 48 hours notice are subject to tutor availability and cannot be guaranteed.

12. Cancellation of 1–1 Sessions

Cancellations or amendments to 1–1 coaching sessions must be made **at least 48 hours prior to the scheduled session**.

Failure to provide sufficient notice will result in the session being **charged at 100% of the fee**.

Participants who do not attend within **15 minutes of the scheduled start time** will be considered a **no-show** and the session will be forfeited without a refund.

13. Validity of Purchased Sessions

Any 1–1 coaching session purchased must be used within **6 months of the purchase date**.



If fees are transferred to
must be used within **12 months of the original purchase date**.

another course at the discretion of the company, they

After this period, unused sessions or credits will **expire and will not be refunded or extended**.

14. Tutor Availability

While Mark Jermin Training will attempt to accommodate requests for specific tutors, this **cannot be guaranteed**.

In circumstances where a tutor becomes unavailable due to professional commitments, meetings, or castings, Mark Jermin Training reserves the right to provide an **alternative qualified tutor**.

15. Separation of Training and Agency

Mark Jermin Training and **Mark Jermin Management** operate as **separate and independent companies**.

Participation in training **does not guarantee representation** by Mark Jermin Management.

Similarly, there is **no obligation whatsoever** for any student to join or seek representation from Mark Jermin Management.

Participation in Mark Jermin Training **does not require an actor to be represented by Mark Jermin Management**, nor does it require an actor to continue taking classes.

All decisions regarding agency representation are made **independently by Mark Jermin Management**.

16. Opportunities and Agency Representation

If an actor who trains at Mark Jermin is invited to join **Mark Jermin Management**, this will be offered as a **separate professional opportunity**.

If the actor accepts representation and signs an agency agreement, they will be subject to the **terms of that agency contract**, including commission and representation conditions.

If an unrepresented OR non represented via Mark Jermin Management actor gained any paid / non paid opportunities in terms of a professional booking they will be subject to the **terms of the Mark Jermin Management agency contract**, including commission, administration and representation conditions.

17. Remote Learning Responsibility

For online training sessions attended from home, the safety and supervision of minors remains the **responsibility of the parent or legal guardian**.

Mark Jermin Training tutors cannot be held responsible for the home environment of remote participants.



18. Termination of Participation

Participants may withdraw from classes at any time.

Where possible, Mark Jermin Training requests **a minimum of one month's written notice via email** to administrative staff.

There is **no obligation for participants to continue training**, and all decisions to continue or discontinue classes remain entirely the choice of the participant.

19. Complaints Procedure

Any complaints regarding classes or staff must be submitted **in writing within 24 hours of the issue arising**.

All complaints are reviewed by the **school director and senior faculty**.

20. Personal Property

Mark Jermin Training accepts **no liability for loss, damage, or theft of personal belongings** brought to classes, workshops, or training sessions.

Participants attend sessions and bring personal items **at their own risk**.

21. Acceptance of Terms

By purchasing, registering for, or attending any class, course, masterclass, workshop, or coaching session at Mark Jermin Training, the participant (or parent/guardian) confirms that they **fully accept and agree to these Terms and Conditions**.